

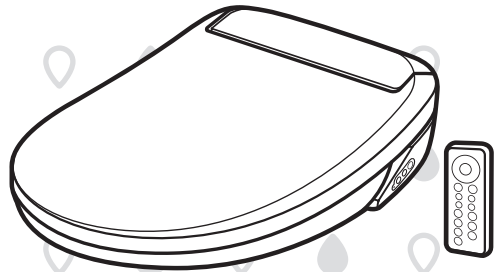


COWAY LOVES THE PLANET
This paper can be recycled.

Coway

Coway Self-Sterilising Bidet BAS25-AMY

- This product is designed for use in Korea. This product can not be used if the voltage is different from that mentioned in the rating plate.
- Please read this User Manual before using this product for your safety and proper usage of it.



FEATURES

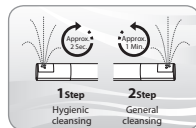
1 Slim and elegant design resembles a fully integrated bidet toilet.

- For space efficiency, there is no control panel on the product; this bidet is being controlled remotely. The back of the product is curvy and sleek instead of the conventional square and rigid design.
- The fineness and elegance of the bidet design allows it to match well with any porcelain toilet.



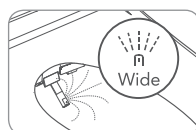
2 Safe rear cleansing with sterile water

- Hygienic cleansing is enhanced with a 2-second cleansing process with sterile water, which is electrolysed without using chemicals.



3 Customised WIDE function

- The WIDE function allows gentle cleansing on a wider area. Press the WIDE button to select the degree of water dispersion: Basic linear stream (LED is off) → Wide (WIDE 1, LED is green) → Widest (WIDE 2, LED is red). Pressing the WIDE button on the bidet allows circular spraying of water which is suitable for female body structure, giving extra comfort for delicate areas.



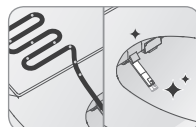
4 Child cleansing/Air+ function

- Child function is specially designed for children as their skin is more sensitive than adults. With one button, you can select the setting suitable for children, such as low water pressure, warm temperature, WIDE 1 stream and the position of the nozzle considering the size of the user/child. The Child mode operates for 1 minute of cleansing and 2 minutes for drying.
- Air+ function adds air to the water spray to increase its cleansing ability. A more powerful and efficient cleansing can be achieved with Air+.



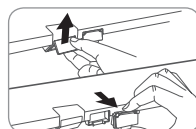
5 Daily automated sterilisation system (Nozzle, hose)

- The Hose Sterilisation function sterilises all water passage paths inside the bidet, and the Nozzle Sterilisation function sterilises nozzle on a regular basis to guarantee hygiene.



6 Separated structure of the stainless nozzle and nozzle/drying duct

- The nozzle and the drying duct which are most vulnerable to contamination can be separated for easy cleaning.



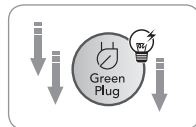
7 High quality RF remote control

- Reception and user convenience has been enhanced with the wireless radio frequency (RF) remote control which can be used in any direction.



8 Super power saving, GREENPLUG system

- This super power saving technology developed by Coway, can remember and adjust according to the most used and least used time of the day. This allows the bidet's power consumption to be saved up to 50.9% compared with previous models.



DEAR CUSTOMERS

Thank you for using the **Coway Self-Sterilising Bidet.**

Please read this User Manual to use and maintain the product correctly.

If you encounter any problem while using the product, please refer to the User Manual to solve the problem.

CONTENTS

Product Information

- | 03 | **Safety precautions**
 - Power Supply
 - Installation
 - Operation
 - Other
- | 07 | **Part names**
 - Front/Rear View
 - Installation kit

Maintenance

- | 19 | **Installation**
 - Removing existing toilet seat
 - Product installation
 - Remote control installation
 - Precautions for placing the remote control
- | 24 | **Cleaning**
 - Cleaning of the nozzle
 - Cleaning of the product body
 - Removing the product
- | 27 | **Maintenance**
- | 28 | **Filter replacement**

How to use

- | 09 | **Important!**
 - How to connect with the remote control (pairing)
 - How to set special modes
- | 12 | **Buttons and display panel**
- | 15 | **Automatic sterilisation/
Rear cleansing with sterile water**
- | 16 | **Choosing the desired cleansing**
 - For rear cleansing
 - For front cleansing
 - For child function (cleansing)

Other

- | 29 | **Troubleshooting**
- | 31 | **Product Specifications**

- Always keep the User Manual in an easily accessible location. -

SAFETY PRECAUTIONS

Please follow the instructions for your own safety.

Please read this information for your own safety and to prevent property damage.

Please read the precautions carefully and use the product correctly.



DANGER

Critical injury or even death could result from negligence.



WARNING

Serious injury or property damage could result from negligence.



CAUTION

Minor injury or property damage could result from negligence.

Power Supply

- ⚠ **Do not use a damaged power plug or faulty electrical outlet.**
Failure to do so may result in electric shock or fire.
- ⚠ **Do not move the product by pulling the power cord.**
Failure to do so may result in electric shock or fire.
- ⚠ **Do not forcefully bend the power cord or place heavy objects on it to prevent it from being damaged or deformed.**
Failure to do so may result in electric shock or fire.
- ⚠ **If water gets into the electrical outlet, unplug the product and only use after it is completely dry.**
Failure to do so may result in electric shock or fire.
- ⚠ **Remove any dust or water from the power plug pin.**
Failure to do so may result in electric shock or fire.
- ⚠ **The power plug must be connected to 220 ~ 240 V - 50 Hz outlet only.**
Failure to do so may result in electric shock or fire.
- ⚠ **Do not handle the power plug with wet hands.**
Failure to do so may result in electric shock or fire.
- ⚠ **Do not connect and pull out the power plug repeatedly.**
Failure to do so may result in electric shock or fire.
- ⚠ **Unplug the product before repairing, inspecting, or replacing parts.**
Failure to do so may result in electric shock or fire.
- ⚠ **Use an individual power outlet, not a power strip that is being used by several other appliances.**
Failure to do so may result in electric shock or fire.
- ⚠ **Unplug the product if the product will not be in use for a prolonged period.**
Failure to do so may result in electric shock or fire.
- ⚠ **If the power cord is damaged, do not replace the cord by yourself. Contact the Coway Service Center to have it replaced.**
Failure to do so may result in electric shock or fire.

⚠ If the power cord is damaged, do not replace the cord yourself.

Failure to do so may result in electric shock or fire.

Installation

⚠ Do not install near electrical heaters.

Failure to do so may result in fire.

⚠ Do not use or store any flammable gas or materials near the product.

Failure to do so may result in electric shock or fire.

⚠ Do not install in locations exposed to moisture, dust or places where water can be splashed onto the product.

Failure to do so may result in electric shock or fire.

⚠ Use tap water as the main water supply.

Using industrial water or gray water may cause skin damage or disease.

⚠ Do not connect the main water supply to the hot water pipe.

This may result in a malfunction or an accident. Make sure to connect the product to the cold water pipe.

⚠ Do not use the product in a location exposed to direct sunlight.

This may result in discoloration.

⚠ After installation, check all the water supply connections to find out whether there is any leakage.

Rubber washers must be inserted in every T-shaped connector.

Operation

⚠ If the product produces strange noise, burnt smell or emits smoke, unplug immediately from the electrical outlet and contact the Coway service center.

Failure to do so may result in electric shock or fire.

⚠ Do not place an electrical heater near the product or dispose any burning materials such as a lit cigarette in the toilet.

This may result in product deformation or fire.

⚠ Do not use the product in locations exposed to excessive moisture and do not splash water onto the product.

Failure to do so may result in electric shock or fire.

⚠ Do not block the warm air outlet with your hand.

This may result in skin burns or fire.

⚠ Do not insert a wire or sharp object in any product gaps or the warm air outlet.

This may result in electric shock, fire, or product damage.

⚠ Do not place any containers filled with water, medicine, food, metallic objects, or any flammable material on top of the product.

Any foreign material inserted into the product may result in electric shock or fire.

SAFETY PRECAUTIONS



DANGER

Critical injury or even death could result from negligence.



WARNING

Serious injury or property damage could result from negligence.



CAUTION

Minor injury or property damage could result from negligence.

- ▲ **Do not use the product if it is not working properly.**
 - * Unplug the product immediately, close the valve for the main water supply, and contact the Coway service center. Failure to do so may result in electric shock or fire.
- ▲ **Close the valve for the main water supply when replacing the filter.**
 - Failure to do so may result in electric shock or product damage.
- ▲ **For children, elderly, or those who cannot adjust the temperature themselves or have sensitive skin, set the water temperature and seat temperature to "L" or "Off" respectively and do not use the product for more than 30 minutes continuously. Failure to do so may result in low temperature burns.**
 - * A low temperature burn refers to any injuries that occur when skin is in contact with heat of around 40 °C for a prolonged time.
 - * If the seat temperature remains high for more than 45 minutes, it automatically reverts to a low temperature.
- ▲ **Do not stand or place heavy objects on the seat cover.**
 - This may result in product damage or malfunction.
- ▲ **Do not open/close the seat cover using excessive force or lean on the cover.**
 - This may result in product damage or malfunction.
 - * "Soft opening technology" is applied to the seat cover to open and close slowly.
- ▲ **Take caution that urine does not come in contact with the nozzle, warm air exhaust or any part of the surface.**
 - Failure to do so may result in bad odors or malfunctions.
- ▲ **If the product will not be used for a long time, unplug it, close the valve of the main water supply, and drain the water out from the water tank.**
 - (For more details, see page 25)
- ▲ **This wireless product may experience electrical interference.**
 - The following situations may result in temporary deactivation of communication (sending/receiving) or change in reception due to the interference of signals between the remote control and other appliances.
 - If the maximum receiving distance is exceeded (10m linear distance between the bidet and remote control without any obstacles).
 - If the battery of the remote control is low.
 - If there are obstacles around the bidet that interfere with the signal.
 - If the location of the product is very cold.
 - If the product is located near a police station, public office, broadcasting station, military base, transmitting tower, airport or port.

- If a remote control for another bidet nearby is being used nearby.

If there is a problem with the remote control, use the side buttons on the bidet for operation.

Contact the Coway service center for examination if the problem persists.

* Do not carry or store the remote control with other communication devices, such as a walkie-talkie or a mobile phone.

This may cause the product to malfunction due to signal interference.

Other

⚠ Before taking a shower or cleaning the bathroom, unplug the power plug and take caution not to splash water or detergent on the product.

Failure to do so may result in electric shock or fire.

* If foreign materials enter the product, unplug it and turn off the main water valve, and contact the Coway service center.

⚠ Do not disassemble, repair, or modify the product yourself.

This may result in electric shock, fire, or product damage.

⚠ Do not separate the seat from the bidet.

This may result in electric shock, fire, or product damage.

⚠ Unplug the product before cleaning, and do not splash water or use a thinner, benzene, hydrochloric acid cleaners, or detergents containing vegetable oil.

This may result in corrosion, discoloration or scratches.

* Use a soft cloth or sponge to clean the product.

⚠ Do not pull out the bidet hose or connection hose using excessive force.

This may result in leakage or malfunction.

⚠ Kindly use the new hose-sets supplied for the appliance and do not reuse the old hose-sets.

⚠ Children are not allowed to play with the appliance for safety reasons.

⚠ Children should be supervised to ensure that they do not play with the appliance.

⚠ Cleaning and user maintenance shall not be made by children without supervision.

⚠ If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazards.

⚠ This appliance can be used by children aged from 8 years and above, persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge only if they have been given supervision or instruction concerning usage of the appliance in a safe way and understand the hazards involved.



Tips

This product is only intended for use in the bathroom and should be used in accordance with the User Manual. Do not use it for any other purposes.

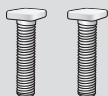
PART NAMES

Front/Rear View



Installation kit

2 Anchor screws



2 Anchor rubbers



2 Anchor washers



2 Anchor nuts



1 Bidet hose



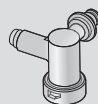
1 Filter clip



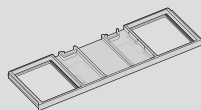
1 Installation adapter



1 MF



1 Filter fixing stopper



1 Installation plate



2 Fixing sliders



1 Silicone sealant



3 AAA batteries

* Parts mentioned above may vary depending on the manufacturer.

IMPORTANT!

■ Connect product to power.

Plug the power cord and press the Power button on the control panel to turn on the bidet.
The bidet only functions properly when it is connected to power.



Tips



This product is for 220 ~ 240 V - 50 Hz only.

Connect the power plug to a grounded electrical outlet for 220 ~ 240 V - 50 Hz.

■ Open the main water supply valve.

A water source must be supplied to the product for it to function properly.

After completing the installation, and before using, remove the protective film on the product and the remote control.

■ Check the remote control before use.

The remote control will not function properly if it is not paired or if the bidet is switched off.

If the bidet does not work when you press a button on the remote control, turn on the bidet and set the pairing connections. When batteries are low and need to be replaced, the LED will flash 3 times whenever a button is pressed. It will eventually stop flashing and the remote control will stop working as the batteries run out.

*** Batteries are not covered by the warranty. You need to purchase and replace the batteries separately.**

■ Check the GREENPLUG before use.

- Setting up the GREENPLUG
- It allows smart control of the product based on user history.
- Regular usage time: Seat temperature will be set to "L".
- Non-usage time: On standby mode, seat temperature is kept at 23 °C.
- On standby mode, water temperature is kept at 20 °C. (Regular usage/Non-usage time)
- After sitting the temperature of water and the seat temperature are switched to user settings.
- Setting up general power saving mode
- After 1 minute: Seat temperature will be switched to "L".
- After 30 minutes: The power indicating LED on the control panel turns off and the power saving mode is initiated.

■ GREENPLUG mode

Press and hold the GREENPLUG button until the GREENPLUG indicator lights up and the function is initiated.

■ After installation

Check there are no leakages between main water supply valve and hose.

There must be a rubber washer between the T-shaped connector and the main water supply valve.

Use a soft, dry cloth to wipe the bidet and the remote control after shower or cleaning the bathroom.

■ Regular filter replacement

Replacing the filter regularly is crucial for hygienic cleansing. If you are using an old filter, the filtering performance will degrade and may spray unfiltered water. Always replace the filter according to the recommended interval.

*** Filter replacement interval: Every 4 months**

■ Prolonged periods of non-usage

If the product has been unused for an extended period of time, make sure to replace the filter and clean the nozzle, seat and the product according to appropriate cleaning methods before use. (For more details, see page 23)



Tips

Remove the protective film on the remote control before use.

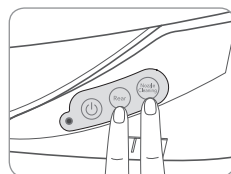
How to connect with the remote control (pairing)

■ How to pair the remote control with the product

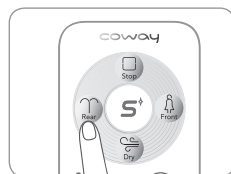
Pairing is creating a wireless connection between the controller of the remote control and the bidet.

Follow the instructions below to correctly pair the remote control with the bidet.

1. Plug in the bidet, then press and hold the Cleansing button together with the Nozzle Cleaning button for 2 seconds. There will be a "beep" sound and the LED indicator will blink to show that the pairing mode is being accessed.

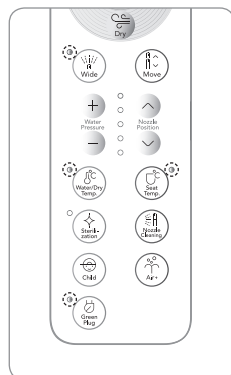


2. Within 15 seconds of entering the pairing mode, press and hold the Cleansing button on the remote control for more than 5 seconds to pair with the product.



3. The LED indicator (WIDE, Warm water/Drying temperature, Seat temperature, GREENPLUG) of the remote control will blink 3 times in orange, after which the pairing process is complete. (Wait for approximately 15 seconds after the pairing process completed.)

* You will be automatically directed out of the pairing mode with a beeping sound after 15 seconds, regardless of whether pairing is complete or not. (You have to complete pairing within 15 seconds or try again.)



IMPORTANT!

How to set special modes

Press and hold the Power button together with the Cleansing button on the control panel for 2 seconds. There will be a "beep" sound and the LED will turn off, indicating that the mode is being accessed.

*** You will be automatically directed out of the special mode if no action is taken for 10 seconds.**

1. Silent mode

Press the Power button on the control panel. There will be a "beep" sound and the LED will indicate the current status. (ON: Activated, OFF: Deactivated)
Press the Power button to activate or deactivate the silent mode.

The silent mode also mutes the button sounds on the remote control.

- Activated: LED on the main body turns on.
- Deactivated: LED on the main body turns off.

*** The silent mode is initially being set as deactivated.**

2. Seat sensor lock mode

Press the Cleansing button on the control panel and there will be a "beep" sound together with the display of current setting on the LED. (ON: Activated, OFF: Deactivated)

Press the Cleansing button to activate or deactivate the seat sensor lock mode.

If the seat sensor lock mode is activated, the cleansing, bidet and dry functions are only enabled when the sensor detects a human body.

- Activated: LED on the main body turns on.
- Deactivated: LED on the main body turns off.

*** The seat sensor lock mode is initially being set as activated.**

3. Automatic drain mode

Press the Nozzle Cleansing button on the control panel and there will be a "beep" sound with a display of the current settings on the LED. (ON: Activated, OFF: Deactivated)

Press the Nozzle Cleansing button to activate or deactivate the automatic drain mode.

If the automatic drain mode is activated, water in the tank will be automatically drained via the nozzle and the hose to maintain a hygienic environment after the product is unused for 48 hours.

- Activated: LED on the main body turns on.
- Deactivated: LED on the main body turns off.

*** The automatic drain mode is initially being set as deactivated.**

4. Sterile water cleansing mode

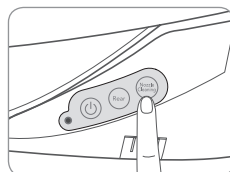
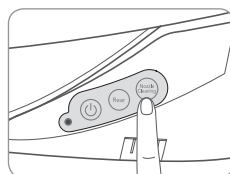
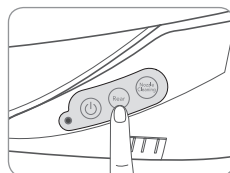
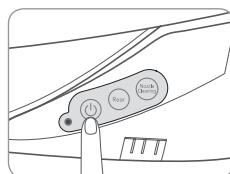
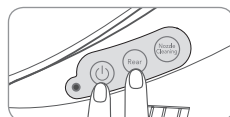
Press the Nozzle Cleansing button on the side control panel for 2 seconds and there will be a "beep" sound and the current status will be displayed with the LEDs. (ON: Activated, OFF: Deactivated)

Press and hold the Nozzle Cleansing button for 2 seconds to activate or deactivate the sterile water cleansing mode.

The sterile water cleansing mode uses electrolysed sterile water for 2 seconds before proceeding with the general cleaning process. When deactivated, only the general cleaning process is carried out.

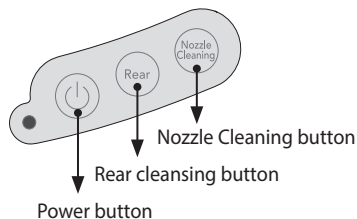
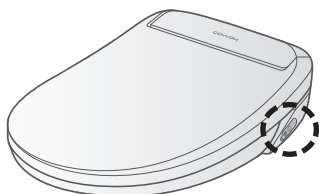
- Activated: LED on the main body turns on.
- Deactivated: LED on the main body turns off.

*** Sterile water cleansing mode is initially being set as activated.**



BUTTONS AND DISPLAY PANEL

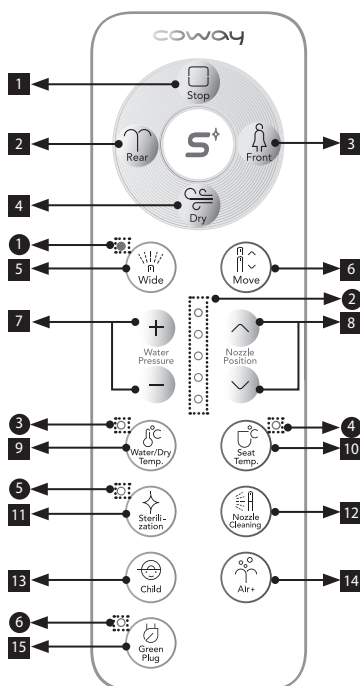
Product body



RF remote control

● Display panel ■ Control panel

- 1 Stop button
- 2 Rear cleansing button
- 3 Front cleansing button
- 4 Dryer button
- 5 WIDE Adjustment button
- 6 Move function button
- 7 Water Pressure Adjustment button
- 8 Nozzle Adjustment button
- 9 Cleansing water / dryer temperature adjustment button
- 10 Seat Temperature Adjustment button
- 11 Sterilisation button
- 12 Nozzle Cleansing/Cleaning function button
- 13 Child function button
- 14 AIR+ function button
- 15 GREENPLUG button



- 1 WIDE function indicator
- 2 Water pressure adjustment/ Nozzle position indicator
- 3 Cleansing water / dryer temperature adjustment indicator
- 4 Seat temperature adjustment indicator
- 5 Sterilisation function indicator
- 6 GREENPLUG indicator

BUTTONS AND DISPLAY PANEL

Display panel



- 1 WIDE function indicator**
When the WIDE button is pressed, the LED changes to following the levels:

1 (Green) → 2 (Red) → Off



- 3 Cleansing water / dryer temperature adjustment indicator**

The indicator lights in the order of: Low (Green) → Medium (Orange) → High (Red) → Off.

* While cleansing/bidet mode is activated, the indicator displays warm water temperature adjustments. While the dry function is activated, the indicator displays drying temperature adjustments.



- 5 Sterilisation function indicator**

The indicator lights up when the sterilisation function is activated.



- 2 Water pressure indicator/ Nozzle position indicator**

Press the Water Pressure button to adjust the pressure from level 1 to 5.

* When the Move button of the nozzle is pressed, the LED changes according to the position of the nozzle.



- 4 Seat temperature adjustment indicator**

Press the Seat Temperature Adjustment button, the LED changes according to the temperature of the seat: Low (Green) → Medium (Orange) → High (Red) → Off.



- 6 GREENPLUG indicator**

LED changes according to the mode settings: GREENPLUG (Green) → General power saving mode (Orange) → Non-power saving mode (Off).

Control Panel



- 1 Stop button**

Stops all current operating functions.



- 2 Rear cleansing button**

Press the button to activate the rear cleansing function.



- 3 Front cleansing button**

Press the button for the cleansing functions for women.



- 4 Dryer button**

Press the button to use the dry function. This helps to dry excess moisture after using the front/rear cleansing function.



- 5 WIDE Adjustment button**

WIDE function allows softer cleansing on a wider area. Press the button to adjust the range of water sprayed while using the front/rear cleansing functions. Press the WIDE button to adjust the level: 1 (Green) → 2 (Red) → Off.



- 6 Move function button**

Press the button to select the move function. When the cleansing/bidet operation is being selected, the nozzle moves back and forth to provide a wider range of cleansing.



7 Water Pressure Adjustment button

Water pressure can be adjusted in 5 levels. The selected water pressure indicator will light up each time when the button is being pressed.



9 Cleansing water / dryer temperature adjustment button

Press the button to control warm water/drying temperatures. When the Warm Water/Drying Temperature Adjustment button is being pressed, the LED changes to following the levels: Low (Green) → Medium (Orange) → High (Red) → Off.

* While on standby or when front/rear cleansing function is activated, the indicator displays the warm water temperature adjustments. While the dry function is activated, the indicator displays the drying temperature adjustments.



11 Sterilisation button

Press the button to activate the automatic sterilisation function. LED changes between two levels: Hose sterilisation (20 seconds) → Nozzle sterilisation 2 (15 seconds).

* Automatic sterilisation: Based on 12 bidet uses a day, 1 automatic sterilisation occurs.

* Manual sterilisation: Recommended use is twice a day.

* Level 2 automatic sterilisation is activated when the seat sensor does not detect a human body.

* Manual sterilisation function is not activated when cleansing/bidet/child/drying functions are in operation. If the button is pressed once more while the sterilisation function is in operation, there will be a "beep" sound and sterilisation will end.



13 Child function button

This function is specifically designed for children whose skin is more sensitive than adults. Press the button and cleansing will occur for 1 minute and drying for 2 minutes. The nozzle will position according to the size of the user and low water pressure will be used.

* The child function operates regardless of the seat sensor detecting a human body.

* Move, water pressure, seat temperature, warm water/drying temperature functions can be adjusted while using the child function. Press the Child function button again while using the cleansing or drying functions for an additional cleansing or drying function.



15 GREENPLUG button

Press the button to activate the GREENPLUG mode.

Non-power saving mode → GREENPLUG mode

- Press and hold the GREENPLUG button on the remote control for 2 seconds, there will be a "beep" sound and the green LED of the GREENPLUG function will turn ON (GREENPLUG)

GREENPLUG mode → General power saving mode

- Press and hold the GREENPLUG button on the remote control for 2 seconds, there will be a "beep" sound and the orange LED of the GREENPLUG function will turn ON (General power saving mode)

General power saving mode → Non-power saving mode

- Press and hold the GREENPLUG button on the remote control for 2 seconds, there will be a "beep" sound and the green LED of the GREENPLUG function will turn off (Non-power saving mode)

* The GREENPLUG is initially set as activated.



8 Nozzle Adjustment button

Press the button to move the nozzle back or forth while cleansing/bidet cleansing function is in operation. The nozzle position can be adjusted in 5 levels.



10 Seat Temperature Adjustment button

Press the button to adjust the temperature of the seat.

When the Seat Temperature Adjustment button is pressed, the LED changes according to the temperature of the seat: Low (Green) → Medium (Orange) → High (Red) → Off.



12 Nozzle Cleansing/Cleaning function button

Nozzle Cleansing: Press the button while the product is turned on and the nozzle will be cleansed for 10 seconds.

Nozzle Cleaning: Press the button while the product is turned off and the cleansing/bidet nozzles will protrude consecutively and self-clean for a total of 3 minutes.



14 AIR+ button

Air+ function adds air to the water spray to increase the cleansing ability. Press the Air+ button for a more powerful and efficient cleansing.

AUTOMATIC STERILISATION/REAR CLEANSING WITH STERILE WATER

Automatic sterilisation system

■ What is an automatic sterilisation function

Good hygiene is achieved with the 2-step sterilisation of the hose → and nozzle, which ensures hygiene both inside and outside of the bidet.

This 2-step total automated system for sterilisation is operated once a day (based on 12 bidet uses a day).

Press the sterilisation function button to use the sterilisation function manually.

The sterilisation process will operate for 20 seconds for the hose → 15 seconds for the nozzle. (Recommended use of manual sterilisation up to twice a day.)

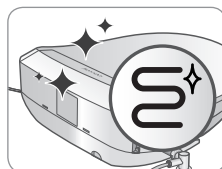
* Sterile water may not be available depending on water quality.

(E.g. Sterile water may not be available if underground water is used as a supply.)



■ Automatic hose sterilisation

This function automatically sterilises all water paths inside the product to eliminate 99.9% of all germs, including colon bacillus and enterococcus. With the hose sterilisation function, you do not need to worry about bidet contamination when using this product

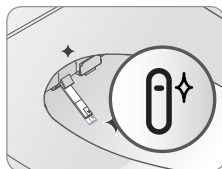


■ Automatic nozzle sterilisation

The function eliminates 99.9% of germs including colon bacillus and enterococcus by spraying sterile water onto the nozzle, which is the most susceptible place for contamination.

The nozzle is automatically sterilised during the 2-step sterilisation function and also when the nozzle retracts after using the front/rear cleansing function.

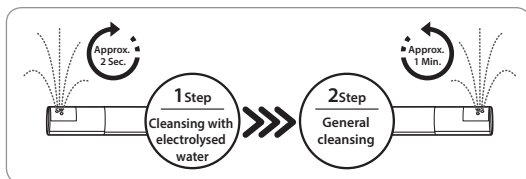
Concept of producing sterile water: Without adding chemicals, tap water is electrolysed to sterile water, eliminating 99.9% of all germs, including colon bacillus and enterococcus.



Rear cleansing with sterile water

Rear cleansing function uses electrolysed sterile water for 2 seconds before proceeding with the general cleansing process.

Sterile water is created by electrolysis without any chemicals, guaranteeing safety and hygiene.



* For more details, see page 11, "How to set special modes" on deactivating the initial 2-second sterilisation function.

* If this function is deactivated only general cleansing will be operated when rear cleansing is selected.

CHOOSING THE DESIRED CLEANSING

For rear cleansing

■ Cleansing

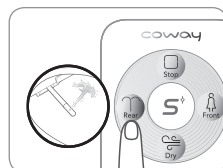
Sit down and press the Cleansing button on the control panel.

- The nozzle drains cold water before cleansing water is sprayed so cleansing begins at the previously set temperature.
- Cleansing water will spray for 1 minute and stop automatically.
- When the nozzle retracts, the nozzle is cleaned automatically for 6 seconds.

* Press the Move button to adjust the position of the nozzle.

* Press the Cleansing button again while in operation for an additional minute of cleansing.

* You can adjust the warm water temperature, water pressure and nozzle position according to your preference.



■ Move

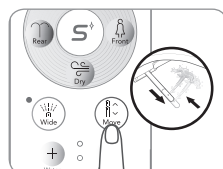
Sit down and press the Move button on the control panel.

- The nozzle moves back and forth to cover a wide area.

* This continues while the cleansing function is used.

* Press the Move button to adjust the position of the nozzle.

* Press the Move button again to stop the nozzle.



■ Dry

Sit down and press the Dry button on the control panel.

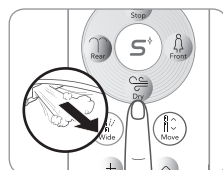
- Warm air is emitted for 2 minutes to dry the wet areas.

* Wipe the wet area lightly before using dry feature to speed up drying.

* Press the Warm Water/Air Temperature button (T) to adjust air temperature.

* Press the Dry button again during use to add an additional 2 minutes of drying.

* If you press the Dry button while cleansing, cleansing function stops so you can start drying immediately.



■ Stop

Press this button to stop all currently operating functions.

- All current operating functions stop.

* The dry function stops 2 seconds after the Stop button is being pressed.



CHOOSING THE DESIRED CLEANSING

For front cleansing

■ Front cleansing

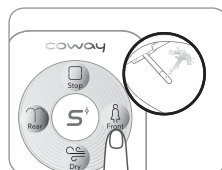
Sit down on the bidet and press the Front Cleansing button on the remote control.

- The front nozzle drains cold water in the nozzle, before water is sprayed so cleansing can be done at a warm temperature.
- Cleansing water will spray for 1 minute and stop automatically.
- When the nozzle retracts, the nozzle gets cleaned automatically for 6 seconds.

* Press the Move button to adjust the position of the nozzle.

* Press the Front Cleansing button again while in operation for an additional minute of cleansing.

* You can adjust the warm water temperature, water pressure and nozzle position according to your preference.



■ Move

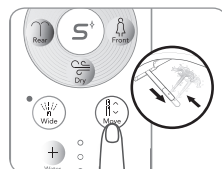
Sit down and press the Move button on the remote control.

- The nozzle moves back and forth to cover a wide area.

* This continues while the cleansing function is being used.

* Press the Move button to adjust the position.

* Press the Move button once again to stop the nozzle.



■ Dry

Sit down and press the Dry button on the remote control.

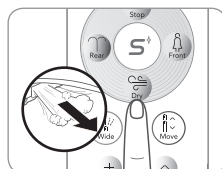
- Warm air is emitted for 2 minutes to dry the wet areas.

* Wipe the wet area lightly before using dry feature to speed up drying.

* Press the Warm Water/Air Temperature button to adjust air temperature.

* Press the Dry button again during use to add an additional 2 minutes of drying.

* If you press the Dry button while cleansing, cleansing function stops so you can start drying immediately.

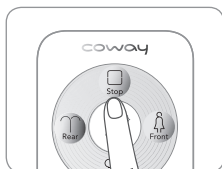


■ Stop

Press this button to stop all currently operating functions.

- All current operating functions stop.

* The dry function stops 2 seconds after the Stop button is being pressed.



For child function (cleansing)

■ Child function

Sit down and press the Child button on the remote control.

There will be a beep sound and the child function will be activated.

- You can adjust the water pressure, water temperature, warm air and nozzle position according to the child's preference.

[Water pressure: Level 1 (Soft spray), Warm water temperature: Level 2 (Warm water), Nozzle position: Level 5 (Maximum), WIDE Level 1 (Wide and soft spray)]

- Cleansing water will be sprayed for 1 minute then will switch automatically to the dry function.

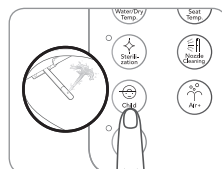
[Drying temperature: Level 2 (Warm air)]

- The nozzle retracts after cleansing and will be automatically cleaned for approximately 6 seconds.

* Press the Move button to adjust the position of the nozzle.

* You can adjust the warm water temperature, water pressure and nozzle position according to your preference.

* Press the Child button again while in operation for an additional minute of cleansing.



■ Move

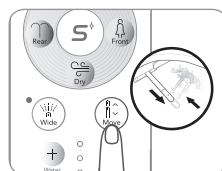
Sit down and press the Move button on the remote control.

- The nozzle moves back and forth to cover a wide area.

* This continues while the cleansing function is being used.

* Press the Move button to adjust the position of the nozzle.

* Press the Move button again to stop the nozzle.



■ Dry

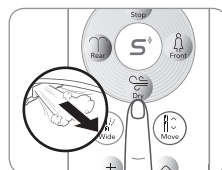
Automatically activated when cleansing is completed.

- Warm air is emitted for 2 minutes to dry the wet areas.

* Wipe the wet area lightly before using dry feature to speed up drying.

* Press the Warm Water/Air Temperature button to adjust air temperature.

* Press the Child button again during use to add an additional 2 minutes of drying.

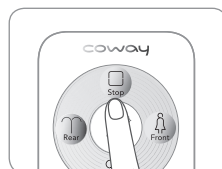


■ Stop

Press this button to stop all currently operating functions.

- All current operating functions stop.

* The dry function stops 2 seconds after the Stop button is being pressed.



INSTALLATION

■ Install product

Tighten the anchor nuts so the bidet is attached firmly onto the toilet.

■ Installation location

The bidet is for use in the bathroom so make sure to install it in a place where water cannot splash it directly.

■ After installation

Store the existing toilet away from direct sunlight.

■ Cold water pipe

Make sure to connect the bidet to a cold water pipe.
(If it is connected to the hot water pipe, the filter and hose may be damaged.)

■ Install remote control

Install the remote control on the side of the bidet.
Remove any dust or foreign substance from the surface before applying the double-sided tape for the remote control holder.
Use silicone caulk to attach the remote control holder.

■ Replacing batteries in the remote control

Place a screwdriver or a coin into the groove and turn anti-clockwise. The screw will become loose and the battery cover will be removed. Remove and replace the old batteries (3 X 1.5 V AAA). Reattach the cover and tighten the screws clockwise.

* Take caution not to lose the screws.



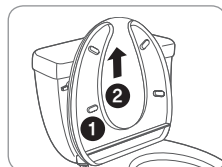
Tips

Consult with a Coway technician for the detailed installation method to ensure optimal performance of the product.

Remove existing toilet seat

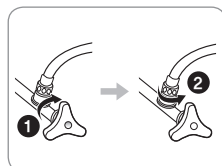
Remove the anchor nuts to detach the existing toilet seat (①) and the cover (②).

* Store the removed toilet seat and cover away from direct sunlight.



Install product

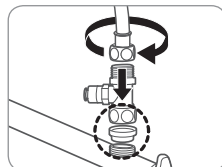
1. Close the main water supply valve (①) then remove the existing water tank hose (②).



2. Apply rubber cone washers, the T-shaped connector and the water tank hose in order to the existing water pipes. Connect the bidet hose to the T-shaped connector.

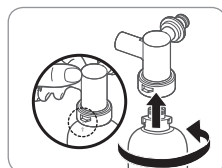
* Rubber cone washers must be inserted into every T-shaped connector.

* Fully tighten the nuts at the top and bottom of the T-shaped connector in a clockwise direction.



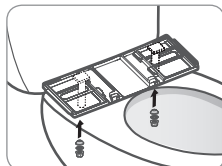
3. Fix the MF filter onto the filter fixing stopper in the direction as shown in the image.

* Take caution as the bidet may not function properly if the filter is loose.



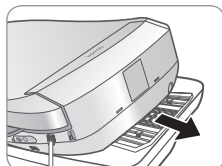
INSTALLATION

4. Place the fixing slider over the installation plate on the toilet, insert the fixing bolts, and fasten the nuts so that the installation plate is fixed.



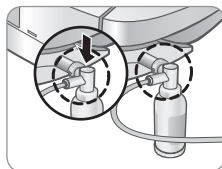
5. Match the back of the product to the installation plate, by pressing the button down. (Hold the bidet body with both hands and push until it clicks into place).

⚠ If the bidet is not securely fitted, retighten the nuts.



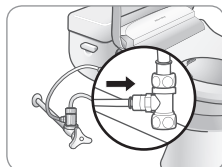
6. Connect the filter to the back of the bidet and use the filter clip to fit it in place.

⚠ Check whether the filter clip is in place.
If it is not, the filter fixing stopper may be released from the product when you open the main water supply valve. This can cause leakage and possible injury.

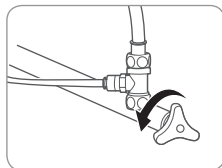


7. Connect the bidet hose to the filter fixing stopper and the T-shaped connector.

* The bidet hose needs to be as short as possible.
If it is too long, it may become a source of noise.



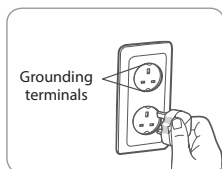
8. Open the valve for the main water supply.



9. Connect the power plug to an electrical outlet.

* The product should be connected to a grounded outlet only. Using a grounded outlet reduces the risk of electric shocks if an electrical short circuit occurs.

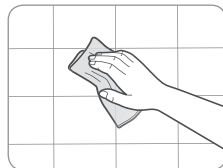
⚠ Connect the power plug to a grounded outlet dedicated for the product.
⚠ If unavoidable, use an extension cord with grounding terminals for 250V, 16A or higher.



Install the remote control

1. Clean the surface with a dry cloth and install the remote control.

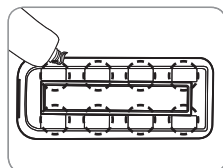
* Moisture may weaken the adhesion.



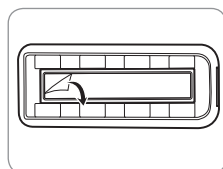
2. Apply sealant in 8 grooves at the back of the adjustable bracket. The sealant should be 2mm thick.

* Take caution as too much sealant may get on the double-sided tape and weaken its adhesion.

* Make sure to use a sealant for installation. If double-sided tape is being used without sealant, the holder may fall as the adhesion may weaken due to moisture.



3. Remove the protective film on the double-sided tape at the back of the adjustable bracket.



4. Attach the adjustable bracket on the wall and press the center with both hands for more than 10 seconds.

* It is recommended not to place the remote control on the adjustable bracket for a day in order to maximize the adhesion of the double-sided tape and the sealant.

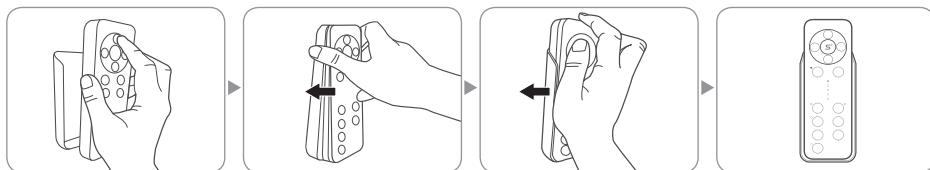


INSTALLATION

Precautions for placing the remote control

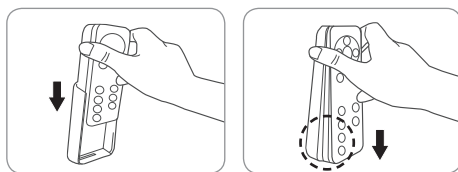
■ Example of correct usage

Precautions for placing the remote control to prevent it dropping:
Place the remote control in the holder from front.



* Place the remote control in the holder from the front side- as shown in the image.

■ Example of wrong usage

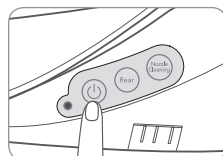


* Do not place the remote control on the handle in a downward sliding motion, as it may drop and become damaged.

CLEANING

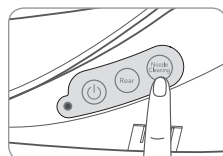
Clean the nozzle

1. Press and hold the Power button for 2 seconds to turn off the bidet.



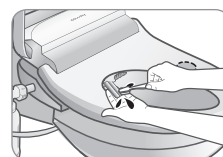
2. Press the Nozzle Cleaning button on the control panel.

- The cleansing nozzle protrudes and cleansing water is sprayed on it.
- The cleansing nozzle is being cleaned.

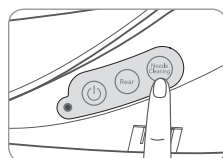


3. Press the Nozzle Cleaning button on the control panel again.

- When the cleansing nozzle reverts, the bidet nozzle protrudes and the cleansing water is sprayed on it.
- The bidet nozzle is being cleaned.



4. Press the Power button or Nozzle Cleansing button on the control panel again after cleaning the nozzle, then the bidet nozzle will return to its original position.



CLEANING

Clean the product body

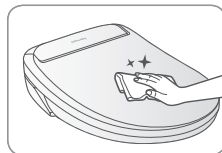
■ Use a soft cloth or sponge with a neutral detergent to clean the bidet.

- Failure to do so may result in product deformation or damage.

⚠ Disconnect the power plug from the electrical outlet when removing and cleaning the nozzle/drying duct.

⚠ The nozzle/drying duct can be washed with water, but it must be completely dry before reassembling.

⚠ The product body and the remote control should never be cleaned using water.

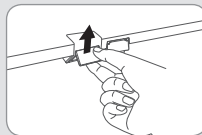


Tips

- ⚠ Do not use a thinner, benzene, detergents with abrasives or rough scrubbers on the product.
- ⚠ Make sure to follow the above instructions as, unlike other surfaces, the seat is highly susceptible to scratches and rough scrubbers can scratch or peel the surface.
- ⚠ Do not apply excessive force when cleaning the nozzle as it may break.
- ⚠ Do not drop or apply force to the remote control.
- ⚠ Do not drop the remote control in water or use water to clean it.

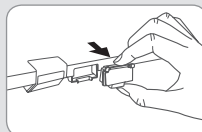
⚠ Removing the nozzle duct

- Hold the end of the duct as shown in the image and separate using an upward and downward motion.
- Be cautious to prevent the duct from falling into the toilet.



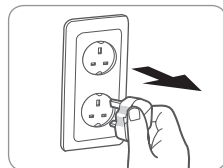
⚠ Removing the drying duct

- Remove the drying duct in the directions as shown in the image.

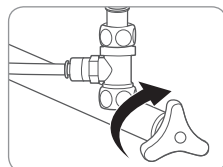


Removing the product

1. Disconnect the power plug from the electrical outlet.

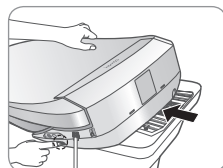


2. Lock the main water supply valve.

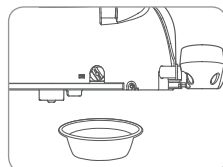


3. Press and hold the button at bottom right part of the product and separate the product by holding both sides and pulling it from the installation plate.

- Unplug the power and remove the bidet hose when removing the product.

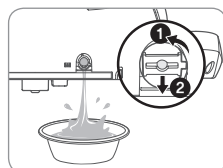


4. Place a bucket of 1L or more under the drain plug of the product.



5. Turn the drain cap 90 degrees anti-clockwise ① and pull it in the direction of ② to remove it.

- Open the drain and completely drain the water tank.



Tips

Unplug the product if it will not be used for a long time.

MAINTENANCE

Regularly examine the product to guarantee safe usage.

Check the following items regularly to maintain the bidet at its best condition.

Maintenance

■ Power

- When the power cord is being moved when connected, does the display panel blink as it is turned on and off?
- Is there any part of the electric power cord which is hotter than usual?
- Is there any part of the electric power cord which is deformed, discolored or damaged?

⚠ If you experience any of these problems, stop using the product immediately and contact the service center.

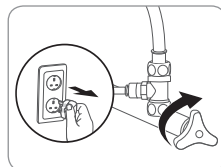
■ Display panel

- Does the beep of the product sound abnormal or is the indicating display blinking abnormally?
If a beep sounds abnormal or the indicator blinks abnormally, contact the service center immediately.

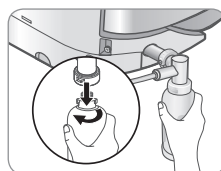
FILTER REPLACEMENT

Replace the filter!

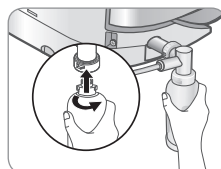
1. Unplug the power plug and close the main water supply valve.



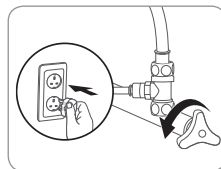
2. Turn the MF to remove it from the filter fixing stopper in the direction as shown in the image.



3. Insert the new MF in filter fixing stopper in the direction as shown in the image until it is firmly in place.



4. Open the main water supply valve and use after connecting the power plug.



TROUBLESHOOTING

Malfunctions can occur due to incorrect operation of the bidet or other minor reasons, and may not mean the product is broken. Check the following items to resolve such problem without assistance from the service center. If you cannot resolve the problem after checking the following items, please contact the service center.

Problem	Check	Possible Solutions
The product is not working.	• Is the power plug disconnected?	Plug the power plug into an electrical outlet.
	• Is there a power outage?	Check whether or not there is a power outage.
	• Is the product turned off?	Turn on the product. After the product is being switched off, the remote control does not work.
	• Does the LED flash when you press a remote control button?	When the batteries are dead the LED flashes twice whenever a button is pressed. Put new batteries in the remote control.
	• Does the LED light up when you press a remote control button?	The remote control will not work after a certain period of time has passed after the batteries die. Put new batteries in the remote control.
	• Is the remote control turned off?	Put new batteries in the remote control. Contact the Coway service center if the problem persists after the batteries are replaced.
No water is coming out.	• Is the water supply valve closed?	Open the valve for the main water supply.
	• Is the nozzle clogged with foreign substances?	Clean the nozzle apertures with a toothbrush to remove any foreign substances.
	• No water is coming out immediately after installation.	Check whether or not there is a water cut. (Please wait as it takes 1-2 minutes to fill the water tank immediately after installation.)
The water pressure is too weak.	• Is the water pressure being set to low?	Adjust the pressure level.
	• Is the nozzle clogged with foreign substances?	Clean the nozzle apertures with a toothbrush to remove any foreign substances.
	• Is the filter clogged with foreign substances?	Replace the filter.
The toilet seat and the cleansing water are not warm.	• Is the seat/warm water temperature set to "Off"?	Press the Seat/Warm Water Temperature button to adjust the temperature settings.
The air from the dryer is cold.	• Is the air dryer temperature set to "Off"?	Press the Dry Temperature button to adjust the temperature appropriately.
Water is leaking out from parts other than the nozzle.	• Is water leaking from the T-shaped connector?	Check whether the rubber washers are inserted into the T-shaped connector, then firmly retighten the nuts.
	• Water is leaking from the connection points in the bidet hose.	Push in the bidet hose at the connection points.
	• Water is leaking from the filter.	Check whether or not the filter is damaged.

Problem	Check	Possible Solutions
Water comes out even after the bidet is being stopped.	<ul style="list-style-type: none"> • Water flowing out, from the nozzle after cleaning, is a self-cleansing method and not a sign of a malfunction. • Sometimes water droplets around the nozzle may drop into the toilet. These droplets are formed from cleansing the nozzle or sterilisation and is not a sign of a malfunction. 	
After plugging the power, there is buzzing noise from the main body.	<ul style="list-style-type: none"> • This noise is produced from adjusting the position of the nozzle and is not a sign of malfunction. 	
The product does not work even when I press a button.	<ul style="list-style-type: none"> • The product comes with the seat sensor so functions will not work unless a user is seated. 	
There is a whirring buzzing noise from the main body.	<ul style="list-style-type: none"> • This noise is from operating the warm water heater and is not a sign of a malfunction. 	
The remote control is not working.	<ul style="list-style-type: none"> • Check that the remote control has all 3 AAA batteries. • Check whether the batteries are dead or if the +/- terminals are damaged. • Replace low or damaged batteries. • Check that the 3 AAA batteries and the battery cover are correctly assembled. • Check if the product and the remote control are correctly paired (For more details, see page 10). • Check if the main body is turned on. The remote control will not work if the main body is switched off. 	



Tips

The GREENPLUG mode sets the seat and water temperature as low, and it can be relatively cold when seated.

When the GREENPLUG mode is disabled, the settings on the temperature will be maintained. For more details, see page 9 of the User Manual regarding how to disable the GREENPLUG mode.

Product Specifications

Product Name		Coway Electronic Bidet BAS25-AMY
Model		BAS25-AMY
Rated voltage		240 V - 50 Hz
Power consumption		1,060 W
Power cord		1.8 m
Water pressure		0.1 MPa - 0.68 MPa
Dimensions		412 mm (W) × 534 mm (D) × 161 mm (H)
Weight		4.5 Kg
Warm water cleansing device	Rear cleansing	Up to 0.62 L/min, automatic nozzle cleansing function
	Front cleansing	Up to 0.62 L/min, automatic nozzle cleansing function
	Rated time of operation	Approx. 1 minute of front cleansing and 1 minute of rear cleansing
	Water pressure control	MICOM control, 5 levels
	Warm water temperature control	4 levels (Off: Room temperature, Approx. 30 °C - 42 °C)
	Maximum power consumption for warm water	1,000 W
	Tank capacity	0.6 L
	Safety device	Bimetal, Temperature sensor, Temperature fuse (prevents overheating)
Warm air drying device	Warm air temperature control	4 levels
	Rated time of operation	Approx. 2 minutes of drying
	Power consumption of heater	215 W
	Safety device	Bimetal, Temperature fuse (prevents overheating), Relay
Heated seat	Seat temperature control (Temperature after user sits)	4 levels (Off: Room temperature, Approx. 28 °C - 41 °C)
	Power consumption of heater	60 W
	Safety device	Temperature sensor, Temperature fuse (prevents overheating)
MF	Lifespan	4 months (Based on 2.5 t/month, muddiness lower than 0.5 NTU)
	Dimensions	136 mm (Length) × 48 mm (Ø)
Installation parts		Bidet hose (1), Anchoring washer (2), Anchoring screw (2), Anchoring nut (2), Anchoring rubber (2), Installation plate (1), Pre MF (1), Filter Fixing Stopper (1), Filter clip (1)
Other functions		Back/forth nozzle positioning, Move, Nozzle cleaning, Automatic sterilisation function, GREENPLUG mode, Child function
Temperature in use		0 °C - 40 °C
Remote control	Company information	World Hi-Tech
	Manufacturer/Country of origin	World Hi-Tech/Republic of Korea
	Names of Parts/Model	Specific low-power radio equipment (Radio equipment for wireless data communication system)/BAS25-AMY-TX

► The specifications are subject to change for the purpose of improving product performance.

MEMO

////////////////////////////////////

MEMO

////////////////////////////////////

MEMO

////////////////////////////////////

The Coway logo is displayed in a white, lowercase, sans-serif font. The letters are closely spaced, and the 'y' has a distinctive upward curve on its tail.

www.coway.com